

Dear customer,

We regret you may have received a damaged mirror. Please find herein our **warranty conditions**.

7 years warranty on silvering and decoration

2 years warranty on all electronic parts

For any other type of damage to items from either collection, complaints will only be **accepted up to 4 months after delivery date**.

**Upon receipt of the mirrors, please check the packaging.** If you notice visible damage, please make a remark on the delivery note, indicating clearly the reference of the item concerned.

Eventual complaints are to be notified within 10 days with indication of reference and batchnumber at the back of the mirror and detailed description of the damage

For receipt of	3 pcs
Date	10/12/2018
Signature	<i>[Signature]</i>

1x 9039.BZB  
Damaged  
*[Signature]*

In order to treat your service request as efficiently as possible, **we need following information**.

1. Pictures of the damaged article in its original packaging. One showing the whole product + one showing details of the damage



2. A picture of the label on the reverse side of the mirror showing the batch number clearly.

**Cord Grey**

**2813.191**

Made in Europe

58 X 58 cm 0.00 kg

Trade mark and model are registered



→ Batch Nr 018485 707417065379  
De Cassinastraat 4-8B-8540 Deerlijk 00 32 (0)56 73 55 11

3. Invoice or delivery note number

→ Invoice No. ....: VK21-00268  
Date  
Customer numb  
V.A.T. Nr  
Phone  
EORI

→ Delivery Note ...: **LB-96687**  
Date .....  
Customer numb  
Mobile phone...  
Phone.....  
Fax. ....: